



# SUPER FOR TEMPORARY RESIDENTS

1 July 2025

**If you work in Australia on a temporary resident visa, you may be entitled to superannuation contributions from your employer. Your super is your money and you can take it with you when you leave Australia permanently.**

## What is superannuation?

Eligible Australian workers are paid an extra amount on top of their usual income to help cover their costs of living when they retire. Employers currently contribute an extra 12% of their workers ordinary-time earnings into a super fund like Hostplus where it's invested on their behalf until they are able to withdraw the money.

Workers aged 18 years and older are eligible for super irrespective of their earnings. Workers aged under 18 are eligible if they work more than 30 hours per week.

## Permanently leaving Australia.

If you're not a citizen or permanent resident of Australia or New Zealand and you've entered Australia on a temporary visa, you can claim the money that has been paid into your super account for you after you have permanently left the country. This is known as the Departing Australia Superannuation Payment or DASP for short. To claim the DASP from your Hostplus account, you should apply within 6 months of leaving Australia. If you don't claim the DASP within this time frame, Hostplus may transfer the money to the Australian Taxation Office (ATO).

**i** Applications can take up to 28 days. Applications can only be submitted after you have left Australia and do not hold an active visa. However, the process can be started before you leave (just not submitted).

## Online

Online applications are free of charge and can be submitted online via the Australian Taxation Office (ATO) website at [ato.gov.au](http://ato.gov.au) for both super funds and ATO-held money.

Online applications will be verified by the Department of Home Affairs (Home Affairs) at [immi.homeaffairs.gov.au](http://immi.homeaffairs.gov.au). Home Affairs will verify your immigration, visa status, and provide us with your visa information where required.

Where the value of your super money is \$5,000 or more, your super fund will require certified copies of your proof of identification documents.

## Paper applications

### Accounts of less than \$5,000

If you have less than \$5,000 in your Hostplus account, you can provide evidence that you have left Australia and your visa has expired without completing the Certification of Immigration Status. Contact your super fund to find out what evidence you need to provide to support your application. However, if you are not able to provide the evidence yourself, your super fund may ask you for a Certification of Immigration Status from Home Affairs before they can process your application.

### Accounts of \$5,000 or more

If you have more than \$5,000 in your Hostplus account, you must:

- Request "Certificate of Immigration Status" from the Department of Immigration and Border Protection which shows you have left Australia and you no longer hold an active visa. You can request this certificate by submitting Form 1194- available from the Home Affairs website at [immi.homeaffairs.gov.au](http://immi.homeaffairs.gov.au)
- When your request has been processed, the Department of Immigration and Border Protection will email a copy of the certificate directly to Hostplus on your behalf. You will also receive a copy via email or post for your records.

After you have requested your Certificate of Immigration Status you must also send the following documents to Hostplus via mail to Locked Bag 5046, Parramatta NSW 2124:

- A Hostplus Departing Australia Superannuation Payment application form
- A certified copy of your Passport or official photo ID including a signature (Please note the documents must be in English).

You can download the Hostplus DASP application form as well as a guide to certifying documents from [hostplus.com.au/temporaryresidents](https://hostplus.com.au/temporaryresidents)

Once your application has been approved, we'll send a cheque in \$AUD to the overseas address provided on your application form. Please note, you may incur charges to deposit a cheque in foreign currency to your local bank.

**This fact sheet from Hostplus is designed to help you understand how temporary residents can claim back their super received while working in Australia. If you have any questions, please call 1300 467 875 Monday to Friday, 8m-8pm AEST or visit [hostplus.com.au](https://hostplus.com.au)**

## Did you leave Australia more than six months ago?

If you departed Australia more than six months ago, your Hostplus account balance may have been transferred to the ATO as lost or unclaimed super.

If you're unsure where your super is, you can contact us via [info@hostplus.com.au](mailto:info@hostplus.com.au) or on our international phone number +61 3 9067 2500.

## Tax and DASP

Depending on the type/s of visa you have held while living in Australia, your DASP will be taxed at different rates.

Travellers who have received superannuation contributions while on a Working Holiday (417) or Work and Holiday (462) as well as associated bridging visas will be taxed at 65%.

Other temporary residents applying for DASP will be taxed at up to 45%.

More information about tax and DASP is available from [ato.gov.au](https://ato.gov.au) and [hostplus.com.au/pds](https://hostplus.com.au/pds)

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**WE'RE HERE TO HELP,  
CONTACT US TODAY.**

This fact sheet is designed to help you understand your super and the DASP. For more information visit [hostplus.com.au/temporaryresidents](https://hostplus.com.au/temporaryresidents) or call us on 1300 467 875 or +61 3 9067 2500 if you're overseas.

**THAT'S  
A PLUS+**



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